

GENERAL CONDITIONS

1 Laws applicable to the travel package contract and acceptance of the terms and conditions.

The contract binding to both parties under the terms contained therein consists of the clauses contained in the terms and conditions published in this brochure, which complement and develop the specific applicable laws without infringing them. This is a "travel package" contract, since it includes a set of pre-planned services offered at a single price, or quoted at the client's request, also at a single price. Pursuant to Article 1258 of the Civil Code, this contract goes into effect when the Agency delivers the vouchers and/or tickets associated with the services included in the trip, which shall provide the documentary basis for the contract.

Purchasing or taking part in any of the trips published in this brochure implies the express acceptance by the consumer of each and every one of these Terms and Conditions, which shall be automatically added to the contract without the need to include them individually therein, except as required by Legislative Decree 1/2007 of 16 November (BOE 287 of 30 November) and by other applicable and concordant provisions.

VERY IMPORTANT: There is a TRAVEL PACKAGE CONTACT available to clients that you should request at the travel agency through which you booked your trip, and which protects your rights as a consumer. If this contract is not properly filled out and given to you, request it from the retail travel agency in order to guarantee your rights, as recognized in tourism laws.

The parties agree to submit to the jurisdiction of the Courts of the city of the organizer of this travel package contract to resolve any conflict, question or claim arising from its execution or interpretation.

These trips are organized by CIRCUITOS A FONDO S.A., C.I.F. A-78939410, based at No. 27 Goya Street, 7^o-28001 Madrid. CICMA 419.

2. Reservations and refunds.

When reserving the trip, you must deposit 40% of the total cost of the trip. No reservation shall be regarded as final until said deposit is paid. The remaining 60% shall be paid no later than seven days before the departure date; if it is not, the reservation shall be regarded as canceled, in which case the conditions contained in the "Cancellations" section shall apply.

The prices shown in this brochure include all indirect consumption taxes when applicable. These were calculated based on the fees and exchange rates in effect on the date of publication of the brochure (10 January 2016) containing the program offered and which resulted in this travel package contract and associated offers, and may be changed if there are any variations in the cost of the transportation, including fuel costs, in the taxes applicable to certain services, and in the exchange rates applied to the travel services.

These variations shall be automatically charged to the consumer unless they take place in the 20 days before the departure date, in which case any changes shall be reported by the retail travel agency to the consumer, who may then cancel the trip and be entitled to a full refund of any payments made.

Any refunds for any reason shall always be handled through the retail travel agency where the travel was booked. Any services not voluntarily used by the consumer are not subject to refund.

3. The price of this travel package includes:

The full final price of each travel package offered in this brochure is shown for each of the travel categories contained herein and is detailed in the "Price per Person" section. The price includes:

1. Two-way transportation when this service is included in the contract.
2. Lodging in hotels or designated establishments or in similar hotels/establishments in the event of a substitution.
3. Board as specified. All board packages exclude drinks, even those offered under the "all included" category.
4. Hotel and lodging taxes.
5. Airport taxes and/or arrival/departure taxes, except when shown as a surcharge or payable directly by the consumer. Since these amounts cannot be definitively quantified until the date of the flight and/or arrival/departure date, we note that the final cost of the package is subject to increase up to twenty days before the departure date as a result of these reasons, including the cost of fuel, applicable taxes and fees.
6. Technical assistance during the trip when this service is specifically included.
7. All other services and add-ons that are specified in the relevant itineraries.
8. Value added tax (VAT) and other taxes when applicable.
9. Anything that is specifically detailed in the brochure and/or in the contract.

When a package tour is booked at a price different from that shown in this brochure (as a result of special or last-minute offers or the like), only those services specifically detailed in that offer are included, even if other services are contained in the programs described in this brochure, which are intended to provide general information on the destination.

The only true interpretation of the services included in the trip shall be that offered by the organizing agency. This means that if the consumer has any questions, these should be resolved prior to the start of the trip so as to avoid any subsequent claims. As a general rule, the criterion of strict literalism applies, meaning that anything that is not specifically shown as included in the price of the trip, will not be included.

4. Our prices do not include.

In general, the price of the trip does not include any service that is not expressly contained in the program and description of the trip.

Not included are drinks of any type (coffee, wine, liqueurs, soft drinks, mineral water, etc.), even in the breakfast, half-board, full-board or "everything included" packages. It also does not include special diets, washing or ironing of clothes, optional hotel services, such as minibar, pay TV, gym, pool, bellhops, telephone, Internet and, in general, anything apart from strict lodging services and any other service not specifically included in the package tour or in the program/offer or in the contract. The price of the trip does not include gratuities. In the case of cruises, these gratuities are not optional and should be regarded as an additional cost to be paid by the client at the destination. The sole recipients of this amount, set before the start of the cruise, are the service staff. When breakfast is included, it shall always be assumed to be of the "continental" variety unless otherwise indicated. Flight schedules are approximate and are not part of the contract as they depend on an outside provider.

The price does not include visas of any type or airport, port, country arrival/departure taxes when shown as a surcharge or payable directly by the consumer.

Optional excursions are not part of the contract and must be paid for at the destination. They are published in the brochure for information purposes only, and the prices are estimated, meaning that they are subject to changes that could result in higher or lower actual prices

at the destination. These excursions, by virtue of being optional and not subject to this travel package contract, shall be offered independently to the consumer subject to their own specific conditions and final prices. The availability of these excursions is not guaranteed until they are offered at the destination.

- Airlines generally include in the price of the ticket what they call a "fuel surcharge" (YQ), which, though not regarded as a tax, does affect the price of the ticket and can account for approximately 40-50% of the price of the flight ticket. Airlines keep this YQ off the fare and reserve the right to change it in response to variations in fuel prices. This could result in a different final cost of the travel package, as long as the client is notified of said change up to twenty days before the departure date.

5. Hotels.

The quality and content of the services provided by the hotel will be determined by the official tourist category, if any, assigned by the relevant authority in the country. In light of the applicable laws, which envisage only the existence of single and double rooms, with the possible addition of a third bed to the latter, the use of a third bed shall always be assumed to be carried out with the knowledge and consent of the persons occupying the room. This tacit understanding is based on the fact that clients were notified of this beforehand, as well as on the fact that the room is shown as a "triple" in all of the reservation forms and in the final travel tickets and/or documents. The same applies to double rooms for use by up to four people when so specified in the program/brochure. Most lodging establishments do not have rooms for three or four beds, save for exceptions like Disneyland, in which case they provide this service in double rooms with an extra bed, including folding beds and sofa beds. The normal hours for checking in and out of hotels depends on the first and last service that the patron is going to use. As a general rule, rooms are available starting at 2 PM on the day of arrival and must be vacated by noon on the day of departure.

Food services. For flights arriving at their destination after noon, the first service at the hotel (when included in the program/offer) will be dinner. Similarly, for flights arriving at their destination after 7 PM, the first service at the hotel will be lodging.

6. Complementary services

When, after making the associated payment, users request complementary services that cannot be definitively confirmed by the organizing agency, and said services cannot be provided, the organizing agency shall be absolved of any liability beyond refunding the amount paid for these services, which the user will receive from the retail travel agency at the conclusion of the trip.

7. Luggage.

For all intents and purposes, and as concerns land transport, luggage and all other personal effects are assumed to remain with the user, regardless of where in the vehicle said luggage is located, and that it is transported at the user's own risk. The organizing agency shall not be liable for any loss, theft or damage involving the luggage during the trip for any reason, including its handling when transporting it to or from the hotel or airport. Users are recommended to be present during all luggage loading and unloading operations. As for the air, maritime or river transport of the luggage, the conditions of the carriers apply, with the passenger's ticket being the sole binding contract between said carriers and the passenger. If luggage is lost or damaged, users should file the relevant claim with the Transport Company on the spot.

8. Special financial conditions for children.

Given the diverse conditions applicable to children depending on their age, on the service provider and on the date of the trip, users should always check the scope of the special conditions applicable at any given time, which will provide detailed and specific information. In general, these conditions shall be applicable whenever the child shares a room with two adults.

9. Documentation.

All users must, without exception, carry valid personal and family documentation, be it a passport or identification card, as required by the laws of the country or countries they are visiting. Users shall be responsible for obtaining visas, passports, vaccination certificates, etc. when so required. If an authority refuses to issue a visa for reasons specific to the user, or if the user is denied entry into the country for not meeting the specified requirements or for incomplete or faulty documentation, or for not having it, the organizing agency disclaims all responsibility for events of this nature, the user being responsible for any expenses that arise as a result. The conditions and rules in place for the voluntary cancellation or refusal of services shall apply in these circumstances. All users are likewise reminded to comply with all the regulations and requirements involving visas before starting the trip so as to be able to enter all of the countries that will be visited without any problems.

The user may ask the retail travel agency for information on the specific documentation required for the trip in question, as well as for advice on optional insurance to cover potential cancellation costs.

10. Cancellations and transfers

The consumer or user may, at any time, cancel the services requested and contracted and be entitled to a full refund of any amounts paid, whether for the full price or for the deposit mentioned earlier, minus the following amounts, which shall be paid to the agency:

- a) For individual services: all of the processing costs plus the cancellation costs, if any;
 - b) Cancellations for cruises more than 32 days in advance of the contracted departure date: 10%. Cancellations 32 to 17 days in advance: 50%. Cancellations 16 to 8 days in advance: 75%. Cancellations within 7 days: 100%. The expenses for air-land packages offered by Panavisión shall be 100% once issued (purchased at least 35 days in advance of the departure date). Users absent at the scheduled departure time shall not be entitled to a refund, unless expressly agreed to otherwise by the parties.
- Due to all the types of reasons and circumstances for canceling a trip, it is not possible to calculate the costs associated with each, but in these cases, the cancellation costs may be assessed as long as said costs were in fact incurred, and added to any processing costs incurred and to the payments listed above. By way of example, the following fixed cancellation costs are provided:
1. All airlines remit 100% of the total amount of flight tickets once issued.
 2. 100% cancellation costs for land services.
 3. Total amount of visas processed or in processing.
 4. On tours, hotels charge cancellation costs for confirmed rooms of up to 100% of the first night's stay when canceling at least 15 days prior to the departure date.
 5. For lodging itineraries and river cruises, some hotel chains, as well as cruise companies, charge up to 100% of the fare when canceling fewer than six days in advance of the depart-